

MEMORANDUM

To : RESPONSIBLE AUTHORITIES/INTERESTED PARTIES

From : LICENSING SECTION, ENVIRONMENTAL HEALTH AND TRADING STANDARDS

Tel : 01432 261761 My Ref : LUB/PR00921

Date : 31/07/2017 Your Ref :

LICENSING ACT 2003 NOTIFICATION OF APPLICATION FOR GRANT/VARIATION OF PREMISES LICENCE

The Licensing Section has received the following applications for the grant/variation of a premises licence. A summary of each application is provided in the table below. Any responsible authority who has not already received your copy of the application please contact the Licensing Section on the above number. However if you would like to view any of the applications copies are available at the licensing section.

Should you wish to make a representation in respect of any one of the applications listed then please submit your information on the memorandum below to the licensing section before expiry of the 28 day representation period which is the date shown in column 4 of the table below. Please be aware that the licensing authority can only consider those representations that are relevant to the four licensing objectives: ***Prevention of Crime and Disorder, Prevention of Public Nuisance, Public safety and Protection of Children from Harm.***

For the Environmental Health Commercial and Environmental Protection Teams should officers wish to raise any issues in respect of any of the applications listed below please contact the Environmental Health team (licensing) in good time for the relevant representations to be co-ordinated and made to the licensing section within the 28 day period.

Premise Name	Premise address	Max Time	Start of 28day Period	End of 28day Period	Current Licences
The Ducker (formally The Ducking Stool)	11 South Street Leominster Herefordshire HR6 8JA	Live Music (indoors): Sun-Thurs 20:00-00:01 Fri-Sat 20:00-01:00 Recorded Music (indoors): Sun-Thurs 19:00-00:01 Fri-Sat 19:00-01:00 Late night refreshment (indoors): Sun-Thurs 23:00-00:01 Fri-Sat 23:00-01:00 Seasonal variations: All Bank Holidays with the exception of Christmas Day until 01:00 Non-standard timings: New Years Eve until 01:00	01/08/2017	28/08/2017	Variation – Current Licence <u>Live Music</u> Sunday – Thursday 20:00 – 23:00 Friday – Saturday 20:00 – 24:00 <u>Late Night Refreshment</u> Friday – Saturday 23:00 – 24:00 <u>Sale/Supply of Alcohol</u> Sunday – Thursday 11:00 – 23:00 Friday – Saturday 11:00 – 24:00

		Supply of alcohol (indoors and outdoors): Sun-Thurs 11:00-00:01 Fri-Sat 11:00-02:00			
		Remove conditions as per application.			

**LUCY BOND
LICENSING ASSISTANT
ENVIRONMENTAL HEALTH AND TRADING STANDARDS**

MEMORANDUM

To : **LICENSING OFFICER**

From : **CLLR JENNY BARTLETT, LEOMINSTER EAST**

Tel : **01568368509** My Ref :

Date : **25TH August 2017** Your Ref :

**LICENSING ACT 2003
APPLICATION FOR VARIATION OF PREMISES LICENCE
THE DUCKER (FORMALLY THE DUCKING STOOL), 11 SOUTH STREET, LEOMINSTER
HR6 8JA**

Having assessed the above application, I would like to make the following representation:

Representation	Industry Guidance
<p>PREVENTION OF CRIME & DISORDER Reports of public disorder and criminal damage have been submitted from residents and the owner of the Black Swan (see hard copies). With this application for another late night venue there is now a need to view the effect on the town centre as a whole when considering variations, not just on a one by one basis as applications come in.</p> <p>There is a need for additional door staff at premises in the town centre to manage the impact of customers outside licensed premises. There are a number of police incidence logs for criminal damage to Leominster in Bloom planted pots during June and July at night at weekends. Statements (see hard copies) relating to a known drug dealer / drug</p>	<p>Annexe 1 Special Cumulative Impact Policy HC Licensing Policy Sections 20.12 to 20.14, HC Licensing Policy</p>

dealing must be fully answered with the police before the licence variation review takes place.	
PUBLIC SAFETY Cumulative impact of late night licenses in the town centre is causing a lot of late night/ early morning foot traffic along West Street and it has become a through route between late night bars and fast food outlets. With this application for another late night venue there is now a need to view the effect on the town centre as a whole when considering variations, not just on a one by one basis as applications come in.	Annexe 1 Special Cumulative Impact Policy HC Licensing Policy
PREVENTION OF PUBLIC NUISANCE Noise and vibration from recorded and live music – this listed building is not well insulated. Previous experience shows that the noise is audible in all properties surrounding the establishment regardless of whether doors and windows are closed. Garden area – The garden is surrounded on three sides by residential gardens. Previous experience has shown that noise from the garden is very audible. Any late night use of the garden will have an impact on residents adjacent to the premises, therefore use of the garden must be considered separately to the premise licence for opening hours	Section 22.18 HC Licensing Policy Sect. 22.17 HC Licensing Policy
PROTECTION OF CHILDREN FROM HARM	

REFERENCES

Please Reference the industry guidance from which your representation has been sourced.

**OFFICER
POSITION
AUTHORITY**



**HEREFORDSHIRE
COUNCIL**

**Representation Form – Interested Parties
Suggested Conditions**

**Premise: _Duckers (formerly The Ducking Stool) 11 South Street Leominster _HR6 8JA
Your name: __Cllr Jenny Bartlett, Leominster East__**

It would help us with this application if you could suggest conditions you would be happy for the premise to operate under to rectify the problems you are experiencing.

All suggested conditions shall be considered in line with the Herefordshire Council Licensing Policy, the Licensing Act 2003 and the Licensing Objectives.

To Prevent Crime and Disorder

Ensure that adequate door staff are present to deal with incidents outside the licensed premises and that they are properly trained.
Consider the introduction of a Cumulative Impact Policy to manage the expansion of the night time economy in the centre of Leominster.
Ensure Designated Premises Supervisor and other staff are fully involved in the HAND scheme and actively refuse to serve alcohol to customers who are clearly drunk and or disorderly

Public Safety

Consider the introduction of a Street Pastor Scheme such as the one in place in Hereford
Consider the introduction of a Cumulative Impact Policy to manage the expansion of the night time economy in the centre of Leominster.

Prevent Public Nuisance

Ensure that sufficient sound proofing and associated works to prevent noise and vibration disturbance are carried out in the premises before allowing discos or live music events to take place.
Regulate behaviour and noise in the garden and do not allow use of the garden after 11pm or midnight at latest. Ensure there are adequate door staff to manage behaviour of smokers who congregate on the street after garden has closed.
Ensure Designated Premises Supervisor and other staff are fully involved in the HAND scheme and actively refuse to serve alcohol to customers who are clearly drunk and or disorderly

Protect Children from Harm

Signed: Jenny Bartlett

Date: 27th August 2017

If you have any queries about this form or are unsure of when the statutory period ends please contact the
Licensing Helpline on 01432 260105

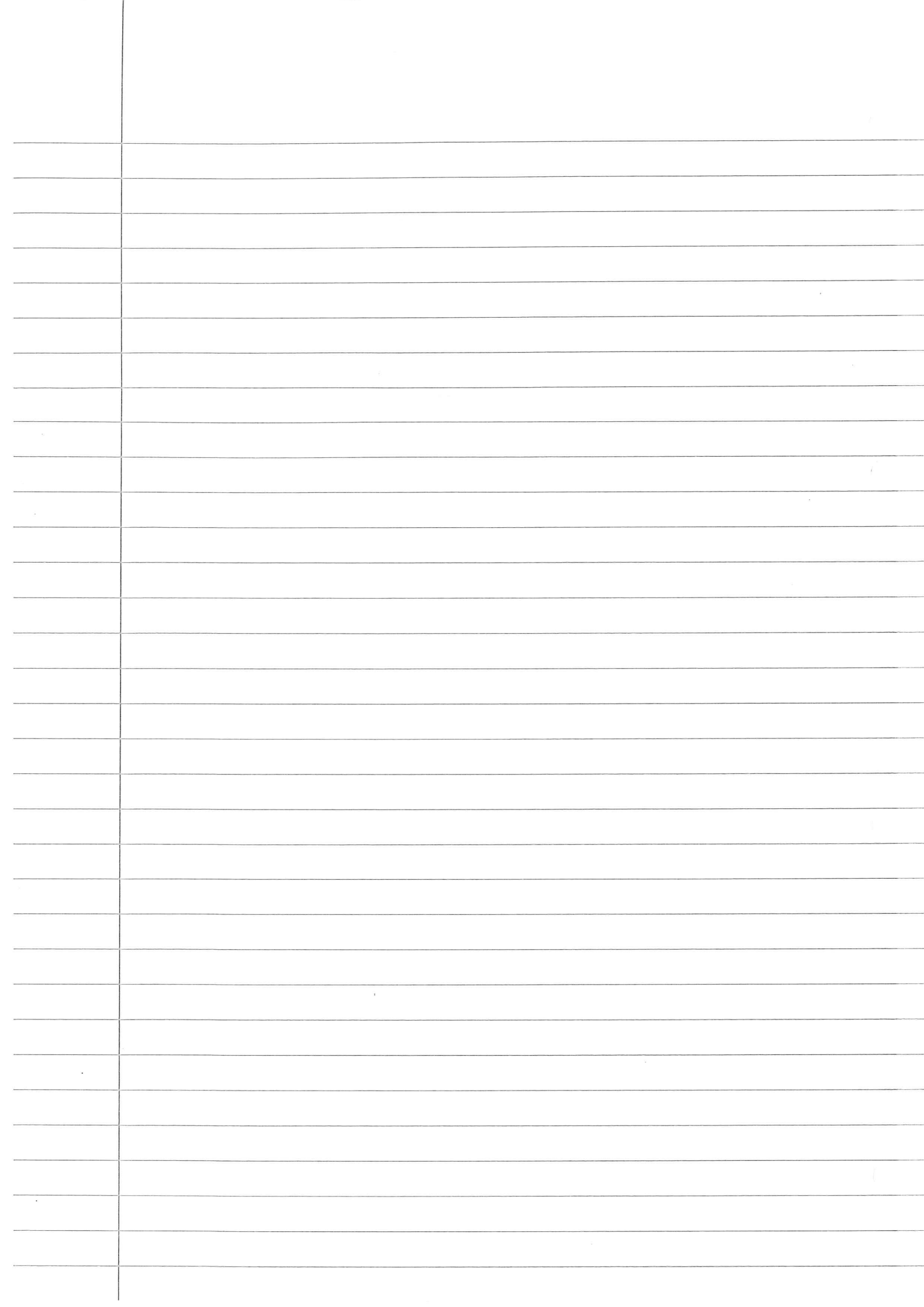
Hi

I Like to express my concern on a venue that has applied for a late license in town, (The Ducking Stool) I Live in the center of town and think another late venue at 1 AM would cause major problem with Disturbance on the streets.

Leominster Has one venue until after midnight it does not need another one.


17/8/17

P.S I am constantly being wake up on weekends at ridiculous times my neighbours are the same and would back my letter.



To sir / madam

I am writing to you about a variation to a license the ducking stool in the centre of Leominster.

I am a local man that lives in the centre of Leominster and see a lot of things through the streets of our beloved town. Drunks, Fights, Abusive behaviour Drugs Swearing, Starting.

I would like to express my issues I have on a variation to a license in town the Ducking Stool.

- 1) The lease was brought as a restaurant why is it being treated as a pub?
- 2) There is already one late venue in town Shooters Bar why have another one to cause more disturbances in the street.
- 3) The new owners of the Ducking stool had the Bell before I have been in the bell plenty of times when they couldn't handle basic situations and the police have been called numerous of times.
- 4) A well known drug dealer has brought the lease with the new owners as a partnership. This does not mix well with a late venue.

5) The pub is full of waster as the members already causing noise and loud disturbances.

I hope you take into consideration of the issues brought up in this letter I really do not think Leominster needs another late venue,

Best Regards,



17/08/17.

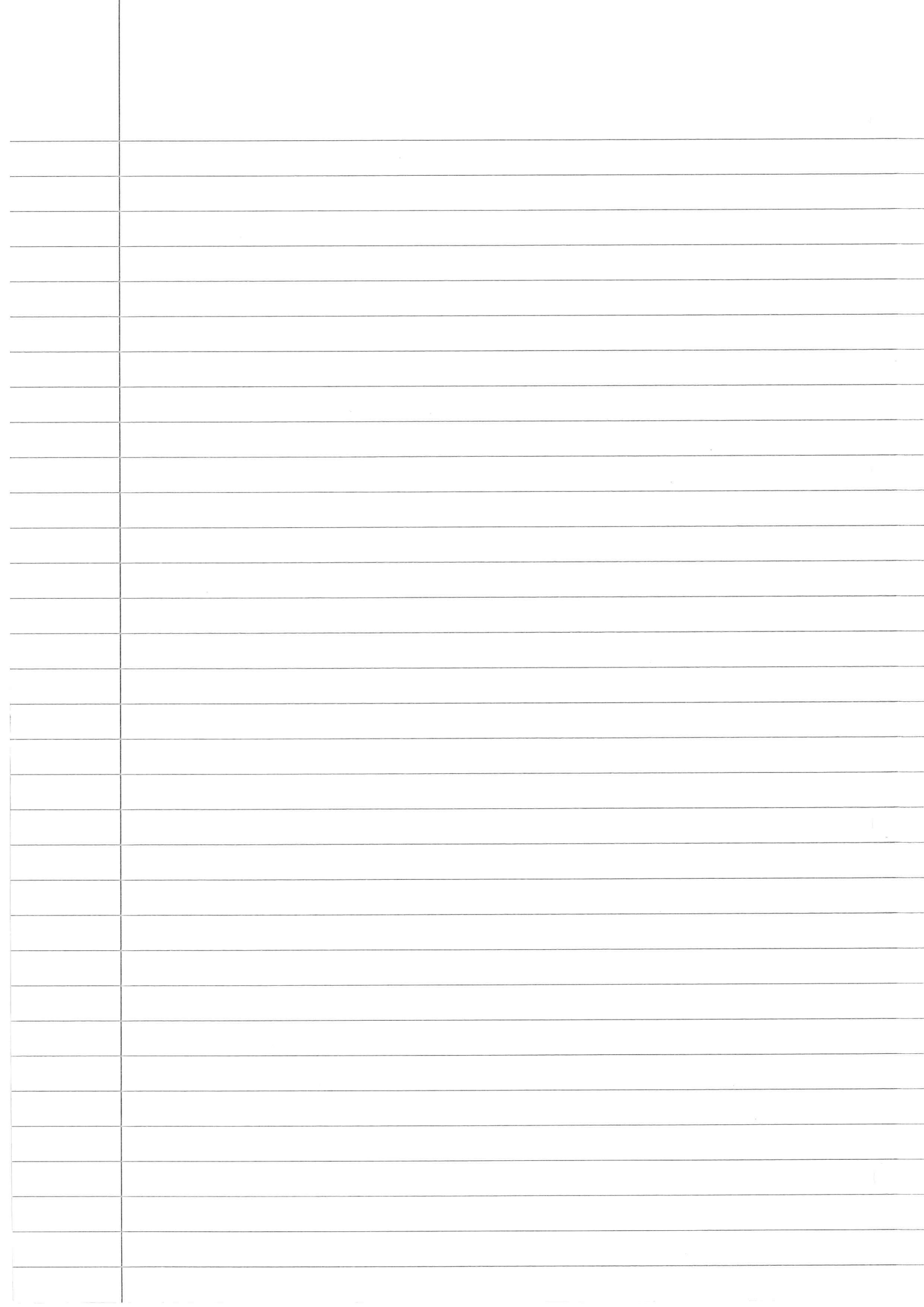
To Sir/Madam

We are writing to you to express our concerns with the late night + early morning disturbances from neighbouring venues.

The Black Swan Hotel is a well established and very well respected Bed and Breakfast. We have worked extremely hard to maintain the good reputation we have earned in the last 8 months of overtaking the Black Swan Hotel.

The Black Swan Hotel is located at the top end of town highlighted in green on the map I have attached to this letter. We have three other venues around us as highlighted on the street map. Also is the Talbot hotel opposite the ducking stool, also you have next petite and shooters late night bar.

In the past 8 months we have had to fight noise and disturbances from the streets from other venues in town. We have received numerous complaints from residents who stay at our Hotel also have seen in first hand arguments, excessive screaming, fighting, excessive bad/foul language, criminal damage done to other properties and also our own property. These complaints have been from 2 AM - 3 AM mainly on every Friday and Saturday of every week. We have had damage caused to our beer garden fencing also banging on our Hotel doors and windows.



The Black Swan Hotel has a license until 12:30 on weekends (FRIDAY + SATURDAYS) but we respect our neighbouring Community by shutting our doors at 11:30pm and close by 12AM to help prevent any early morning disturbances.

We are located around 4 Bars within a very short walking distance. Shooters bar highlighted in dark orange has a license until 3am as stated on their website. We have numerous complaints after 2pm - 3am and I have attached pictures taken from our CCTV footage of disturbances in the street all with dates and times displayed.

Reet Petite we do not know what time this venue's license is until but we have seen people being served alcohol until 1:30AM

The Talbot hotel is the same as THE BLACK SWAN HOTEL close doors at 11:30 closed for midnight. No control on vacating premises being taken.

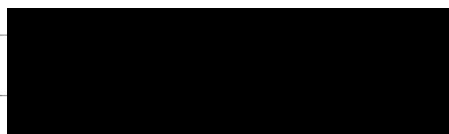
The ducking stool has recently been taken over by new tenants. The venue is a restaurant and a bar but is already from take over been treated as a pub. They have currently applied for a variation on their license for weekends to sell alcohol until 1am. With late music license attached to the variation. There is already talk about a lot of illegal substances being sold in these premises.

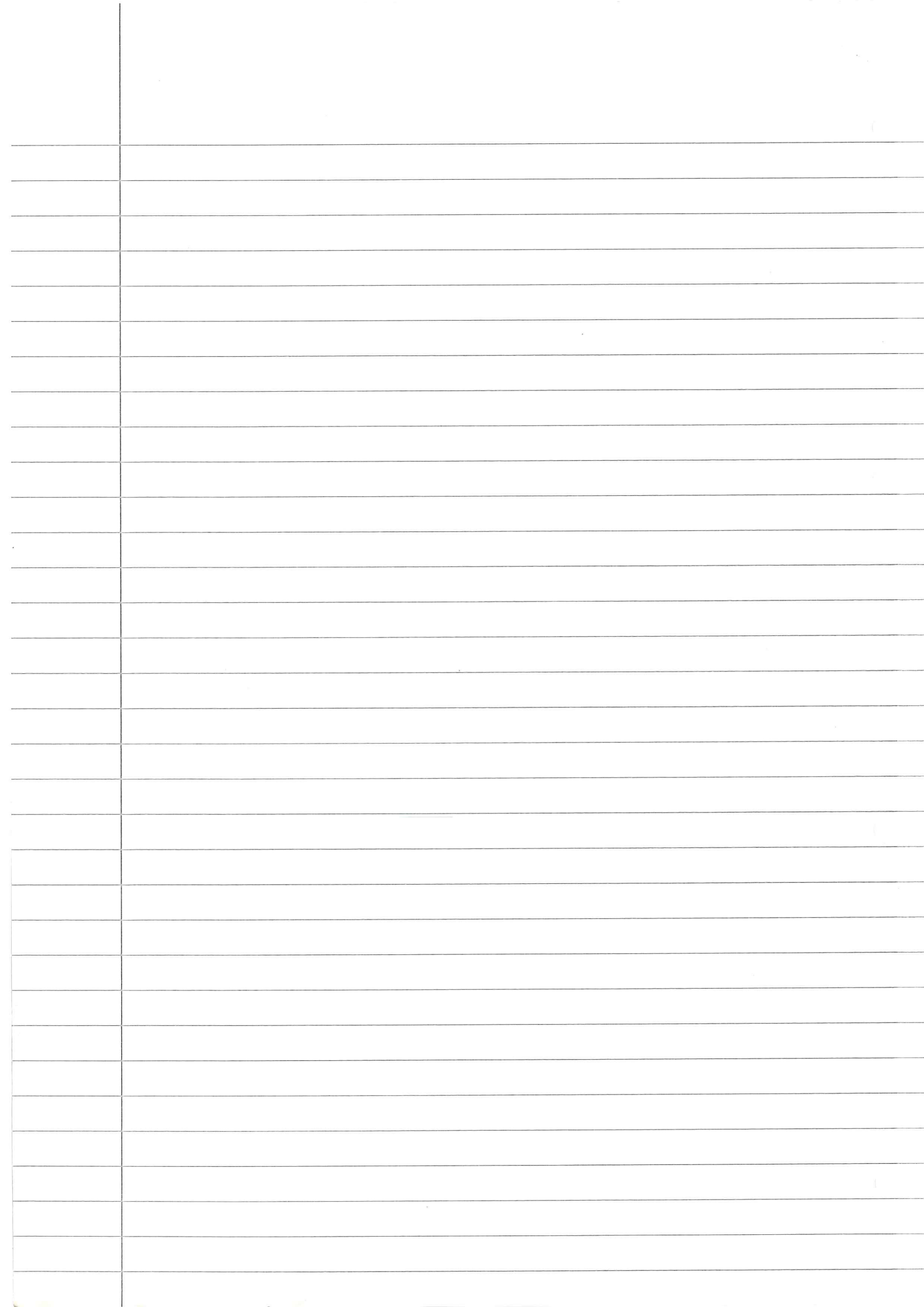
The Ducking Stool Has applied for a variation to their license to sell alcohol and perform loud music until 1AM. The new tenants have brought the lease to these premises knowing that it is a restaurant not a pub.

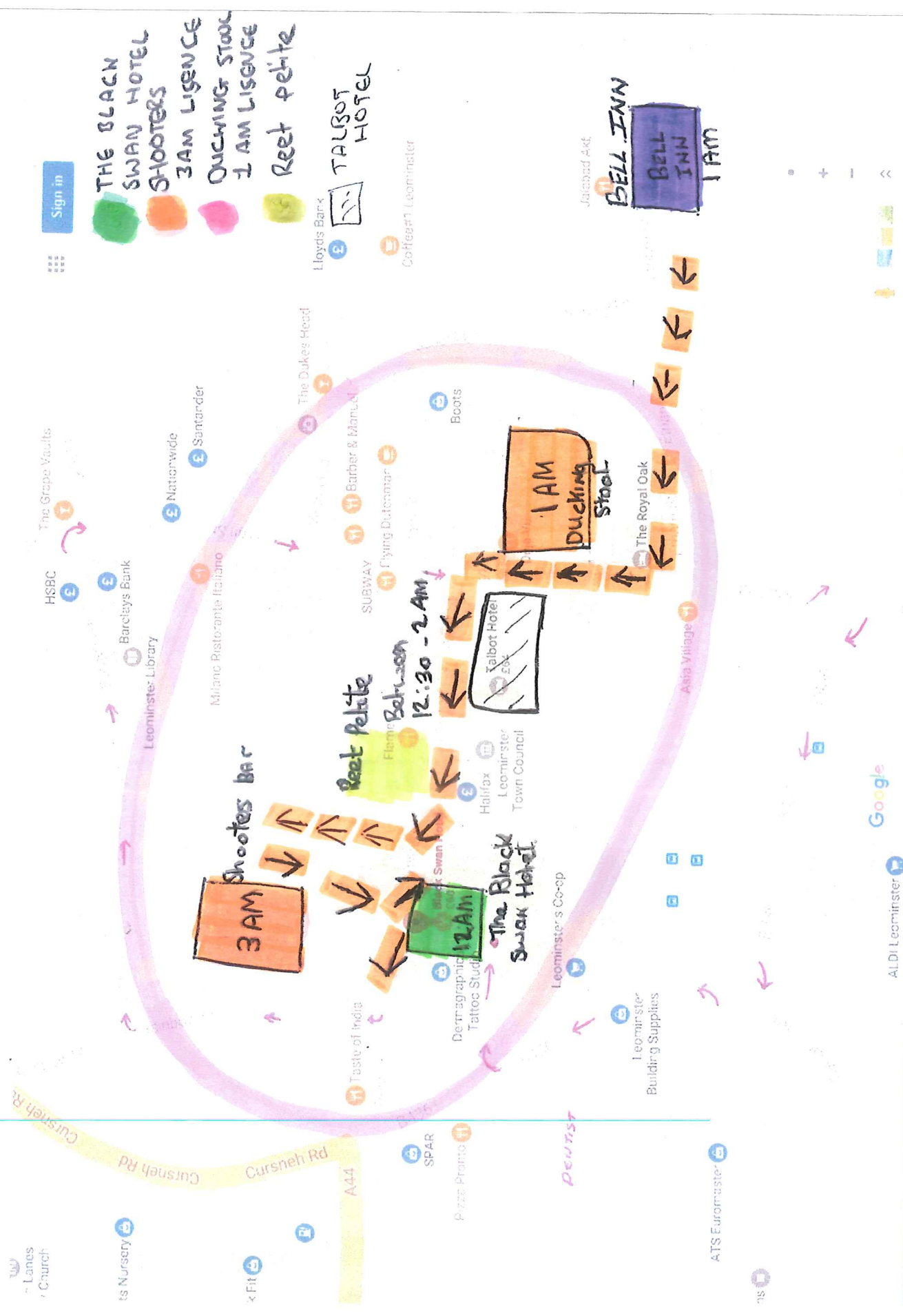
All Pubs in Leominster are closed for 12AM in Leominster. There is one late venue called Shooter Bar they are well established and deal with disturbances very well even though we do still get some. From 12AM until 2:30 AM Leominster town receives x2 disturbances leaving a respectful gap inbetween the 2 Evacuations from pubs - Shooter bar. If a late license is granted to the Ducking Stool for 1AM this will create 1x extra town disturbance leaving 3x disturbances in one night or leaving a 3hr disturbance if all venues close close together.

We ask you have a great look into this matter for us as we think having another late venue will impact Hotel businesses and All tenants in housing around the town.

Yours Sincerely







Normal/Smart

Main Stream

12-08-2017 Sat 00:51:23



Normal/Smart

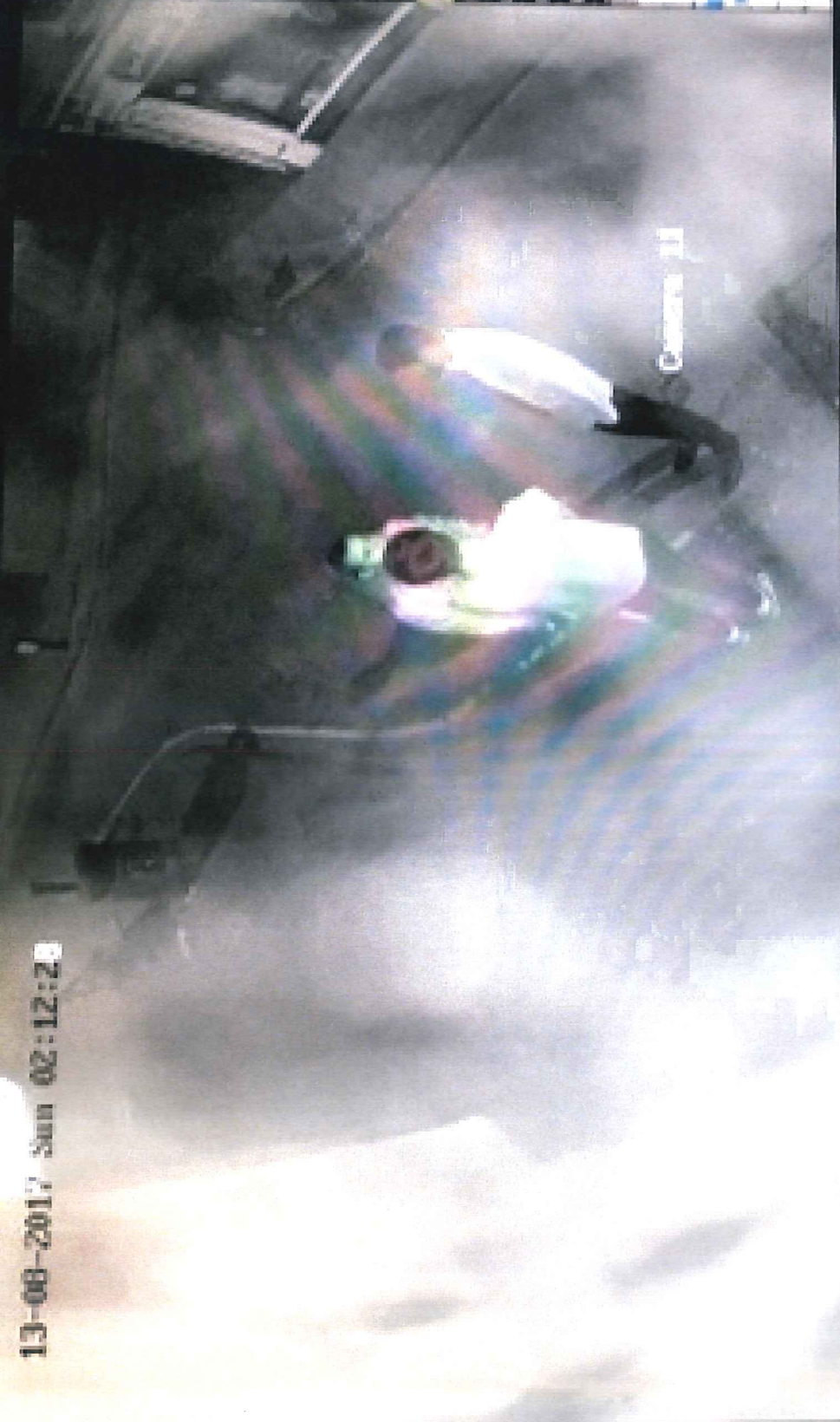
Main Stream

12-08-2017 Sat 00:51:50



13-08-2017 Sun 02:12:28

13-08-2017 Sun 02:12:28



13-08-2017 Sun 02:12:28

Time	Event	Location	Priority
02:12:28	Person A	Area 1	Low
02:12:29	Person B	Area 1	Low
02:12:30	Person A	Area 1	Low
02:12:31	Person B	Area 1	Low
02:12:32	Person A	Area 1	Low
02:12:33	Person B	Area 1	Low
02:12:34	Person A	Area 1	Low
02:12:35	Person B	Area 1	Low
02:12:36	Person A	Area 1	Low
02:12:37	Person B	Area 1	Low
02:12:38	Person A	Area 1	Low
02:12:39	Person B	Area 1	Low
02:12:40	Person A	Area 1	Low
02:12:41	Person B	Area 1	Low
02:12:42	Person A	Area 1	Low
02:12:43	Person B	Area 1	Low
02:12:44	Person A	Area 1	Low
02:12:45	Person B	Area 1	Low
02:12:46	Person A	Area 1	Low
02:12:47	Person B	Area 1	Low
02:12:48	Person A	Area 1	Low
02:12:49	Person B	Area 1	Low
02:12:50	Person A	Area 1	Low
02:12:51	Person B	Area 1	Low
02:12:52	Person A	Area 1	Low
02:12:53	Person B	Area 1	Low
02:12:54	Person A	Area 1	Low
02:12:55	Person B	Area 1	Low
02:12:56	Person A	Area 1	Low
02:12:57	Person B	Area 1	Low
02:12:58	Person A	Area 1	Low
02:12:59	Person B	Area 1	Low

13-08-2017 Sun 02:12:28

13-08-2017 Sun 02:12:28

13-08-2017 Sun 00:56:18

Camera 11



13-08-2017 Sun 02:06:44



Camera 11

The following table is a representation of the data visible in the top-left corner of the image, which appears to be a list of camera channels or a system status table.

Channel	Status
Camera 01	OK
Camera 02	OK
Camera 03	OK
Camera 04	OK
Camera 05	OK
Camera 06	OK
Camera 07	OK
Camera 08	OK
Camera 09	OK
Camera 10	OK
Camera 11	OK
Camera 12	OK
Camera 13	OK
Camera 14	OK
Camera 15	OK
Camera 16	OK
Camera 17	OK
Camera 18	OK
Camera 19	OK
Camera 20	OK
Camera 21	OK
Camera 22	OK
Camera 23	OK
Camera 24	OK
Camera 25	OK
Camera 26	OK
Camera 27	OK
Camera 28	OK
Camera 29	OK
Camera 30	OK

00:07 77 →

13-08-2017 02:06:44

Camera 11

00:07 77 →

13-08-2017 02:06:44

Camera 11



Cleanliness	2.5	Comfort	2.5
Location	2.5	Value for money	2.5

6.3 2017-07-18 Reservation number 1698746053
 Your Booking.com reviews page

Michael, (GB)

☹️ Very noisy, room above the bar. Windows opened onto street and smoke from below came in, therefore not able to ventilate room.

[View your approved response](#)

Staff	10.0	Facilities	5.0
Cleanliness	7.5	Comfort	5.0
Location	5.0	Value for money	5.0

5.4 [Your Booking.com reviews page](#)
 Anonymous

Satisfactory at the price

2017-07-31 Reservation number 1246728833

7.5

Your Booking.com reviews page

mandy. (GB)

Great value for money.

- 😊 The room was clean and tidy, beds were very comfy. Staff were so very helpful and cheerful.
- 😞 Only thing was a bit of street noise late at night.

[View your approved response](#)

Staff

10.0

Facilities

7.5

Cleanliness

7.5

Comfort

7.5

Location

5.0

Value for money

7.5

3.8

2017-07-20 Reservation number 1959104206

Your Booking.com reviews page

Monica. (GB)

Type here to search



2017-07-10 Reservation number 1551310015

7.5

Your Booking.com reviews page

Amy. (GB)

- Room was basic, but it suited us for the time we spent in it. Beds were comfortable. Breakfast was cooked to order and really good. I had a bacon sandwich with super thick slices of bread and my boyfriend had the full english. Location was great, right in the town and super close to a Co-op for supplies.
- Toilet, sink and shower all made super loud noises when used, so felt uncomfortable using them late at night. Shower also decided to do the old "burning hot / freezing cold" dance on the Sunday morning. Also as you're above a pub, the road outside can get a bit loud come ticking out time.

Reply

Staff	7.5	Facilities	7.5
Cleanliness	7.5	Comfort	7.5
Location	7.5	Value for money	7.5

5.4

2017-07-09 Reservation number 150188378

Type here to search



Location

7.5

Value for money

2.5

5.4

2017-05-29 Reservation number 1835779059

Your Booking.com reviews page

Ethan, (GB)

Probably a 1 star place so don't be surprised



The rooms are above a pub and it was very noisy from the pub and the street outside. Staff was very nice. Everything was a bit tired and patched together.

View your approved response

Staff

7.5

Facilities

5.0

Cleanliness

5.0

Comfort

5.0

Location

5.0

Value for money

5.0

5.0

2017-05-29 Reservation number 1661060037

Your Booking.com reviews page

richard, (GB)



Type here to search



